

RETURN ADDRESS:

3250 Millbrand Road
Memphis, TN 38116

Basic Warranty Form

Customer Information

Customer Name: _____

Account #: _____

Salesperson #: _____

Invoice Order Number #: _____

Vehicle VIN #: _____

Engine Serial #: _____

Part Information

Name of Part: _____

Part #: _____

Date Returned: _____

Credit Information

Customer Received Credit: ☐ Yes ☐ No

If Yes, Explanation Required: _____

Vehicle Details

Year: _____

Make: _____

Model: _____

Install Date: _____

Date Failed: _____

Mileage Installed: _____

Mileage Failed: _____

Symptoms

Diagnostic Tests Performed:

Labor Hours

(Include original & replacement work orders if filing for labor) _____

Published Labor Guides from Mitchell and Alldata will be used for all labor hours

**CORES MUST BE RETURNED IN THE ORIGINAL BOX. NO CREDIT WILL
BE GIVEN ON CORES NOT RETURNED IN THE ORIGINAL BOX.**

FORMS MUST BE PLACED IN THE BOX AND MAILED BACK TO US